

Privacy Policy

Effective Date: January 1, 2026

Dental Office Name: Dental Care of Baltimore

Address: 5415 Old court Rd, Ste S01 Randallstown, MD 21133

Phone: (410) 922-1601

Email: info@dentalcareofbatimore.com

Website: www.dentalcareofbaltimore.com

1. Introduction

Dental Care of Baltimore (“we,” “our,” or “the Practice”) is committed to protecting the privacy of our patients’ personal and health information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information in compliance with federal law, including HIPAA, and applicable Maryland privacy laws such as the Maryland Confidentiality of Medical Records Act (MCMRA), Md. Code Ann., Health–General §4-301 et seq.

2. Information We Collect

A. Personal Information

- Name, date of birth, address, phone number, and email
- Insurance information
- Emergency contact details

B. Health Information

- Medical and dental history
- Treatment plans, X-rays, clinical notes, and diagnostic data
- Medications, allergies, conditions relevant to treatment

C. Financial Information

- Billing records
- Insurance claims
- Payment information (processed securely)

D. Online/Technical Information

- Website form submissions
- Cookies, IP address, and browsing data (if applicable)

3. How We Use Your Information

We may use your information for:

- Providing dental care and treatment planning
- Coordinating care with specialists or other providers
- Billing, payment collection, and insurance processing
- Appointment reminders and communication
- Practice operations, quality assurance, and compliance
- Compliance with federal and Maryland law, including reporting obligations to the Maryland Department of Health when required

4. How We Share Your Information

We may share your information only as permitted by HIPAA and Maryland law, including MCMRA:

A. With Your Authorization

- Sharing records with another provider or family member upon your request

B. Without Authorization (as allowed by law)

- Insurance companies for claims
- Dental labs and specialists assisting in your care
- Public health authorities as required under Maryland law
- Regulatory agencies
- Business associates under confidentiality agreements

Maryland law further restricts disclosure of certain sensitive information, including mental health records, HIV-related information, and substance abuse treatment records, except under specific circumstances.

5. Patient Rights

Under HIPAA and Maryland law, you have the right to:

- Access your dental and medical records
- Request amendments to inaccurate or incomplete information
- Request restrictions on certain uses or disclosures (as legally permitted)
- Request confidential alternative communication methods
- Obtain a paper or electronic copy of this Privacy Policy
- File a complaint with the Maryland Office of the Attorney General or the U.S. Department of Health & Human Services (HHS)

6. Security of Your Information

We use administrative, physical, and technical safeguards to protect your information, including encryption, secure EHR systems, restricted access controls, and staff privacy training. We also comply with the security requirements of Md. Code Ann., Com. Law §14-3501 et seq. regarding protection of personal information.

7. Website & Online Privacy

For users of our website (www.dentalcareofbaltimore.com):

- Cookies may be used to enhance functionality
- Online forms are encrypted
- Analytics tools may track non-identifying usage data
- We do not knowingly collect information from children under 13 without parental consent

8. Changes to This Policy

We may update this Privacy Policy to reflect changes in law or practice. The updated version will be available in our office and on our website.

9. Contact Us

For questions or privacy-related requests, contact:

Office Manager

Dental Care of Baltimore

5415 Old Court Rd, Ste S01 Randallstown, MD Phone: (410) 922-1601

Email: info@dentalcareofbatimore.com